



Learner Development and Support Policy

1. Learner Support and Guidance

Freshart College will provide effective learner support and development mechanisms to prospective and current learners as well as to graduates.

The purpose of the policy is to assist learners to maximize their educational and personal experience while studying at Freshart College and as a resource of information post graduating.

2. Personal and Academic Counseling

Freshart College acknowledges the importance to assist learners in making prudent career choices and therefore professional referral is outsourced to relevant councilors. Freshart College does not offer in-house professional counseling. The option of professional referral for outsourced psychotherapeutic intervention is available to learners on request.

3. Academic Preparedness

Academic preparedness forms an integral part of the support services to assist under-prepared learners to comply with programme demands. The institution must ensure that the academic preparedness facilitator is suitably qualified, whose role will also be to identify under preparedness trends and to make corrective recommendations.

Learners are interviewed prior to application portfolio submission to assist with preparation.

Freshart College also offers an open-day workshop in July. The Academic Head would assist with individual matters.

4. Academic Support Services

Learners have the opportunity to meet with their relevant the Programme Leader any weekday afternoon to discuss their progress and request assistance. Learners studying a Bachelor Degree, a Higher National Certificate Diploma and the Foundation Diploma may make use of tutors to assist them with any of the courses offered.

Upon graduation, every effort is made to place learners in suitable companies. Graduates are encouraged to contact a staff member with questions pertaining to contracts, fees, new job opportunities etc.

5. Learner Progress

Learner progress is monitored in weekly Academic Quality Committee meetings. Learners with failing profiles are identified and are requested to meet with the relevant facilitator.

Learners who are experiencing ongoing academic problems are requested to meet with their parents, the Programme Leader and the relevant facilitator to discuss and resolve the areas that are affected.

6. Learner Representative Committee

Freshart encourages communication between learners and the institution using the Learner Representative Committee as a vehicle to facilitate the process. Two learners per level are nominated annually to sit on the committee which meets twice per term.

7. Learner Social Events

During social events organized by Freshart for learners, they are bound by the behavioral guidelines specified in the learner rules and regulations. Social events are seen as an opportunity for developing life skills, such as team work, conflict management, leadership skills, etc.

8. Orientation

First year learners take part in a one week orientation programme that promotes social interaction with staff and peers and informs learners about the policies, rules and guidelines regarding the facilities, learner support systems, staff and the approach education adopted by Freshart.

This policy will be reviewed every 12 months by the Principal of College.